

FOLLOW-UP ON SURVEY

REPORT ON O & M, 3 APRIL 1953

1. Have the mission, authority and functions been sufficiently clarified.
2. Has the present organization, i.e., the area management officer concept, actually ~~increased~~ the effectiveness of O&M.
3. Has the Management Board adequately served its stated purpose. What has been the reaction outside O&M to the Management Board.
4. Is the management brochure contemplated by the above study considered sufficiently desirable to press for its issuance.
5. Has the Intern plan operated effectively. Is its continuance desirable. Under what conditions.
6. Is the conclusion stated in the study to the effect that O&M can serve more effectively by providing "advice and assistance" still considered a sound conclusion.
7. Has O&M actually strengthened customer relations.
8. Would it be desirable for O&M to gain some of the control activities such as:
  - a. Forms control
  - b. Regulations control
  - c. Organizational (T/O) Control
  - d. Records managementIf so, what benefits would ~~occur~~<sup>accrue</sup>.
9. For slightly more than one year, O&M has been organizationally located in the Office of the Comptroller. Has this organizational location enabled O&M to serve the Agency more effectively. Would another organizational location be still more effective. If so, outline

reasons.

10. The above mentioned study does not mention a change of name for O&M, however, a change to "Management Staff" has been discussed. Is this, or some other change, desirable.